

## Customer Case Study

### BASF

Leading chemical company

#### Industry

Chemical

#### Customer Location

Antwerp, Belgium

#### Challenges

- Electronic compliance solution that meets EU requirements
- Integration with the BASF ERP environment

#### Keys to Success

- Seamless integration with SAP
- Efficient Compliance Management
- User Friendly
- Monitoring of the entire declaration process

#### Benefits

- Immediate and permanent compliance
- Scalable solution (volumes and possible geographical expansion)
- Increased business continuity

## Porthus.net Customs

### Profile BASF

BASF is the world's leading chemical company – The Chemical Company. With about 97,000 employees, six Verbund sites and close to 330 production sites worldwide BASF serves customers and partners in almost all countries of the world.

In 2008, BASF posted sales of €62.3 billion and income before special items of approximately €6.9 billion. BASF helps customers to be more successful through intelligent system solutions and high-quality products. Through new technologies BASF can tap into additional market opportunities. BASF conducts business in accordance with the principles of sustainable development.

### Business Need

BASF's decision to implement an electronic customs solution was mainly driven by the need to:

- Gain permanent compliance with respect to EU requirements for electronic customs document processing
- Maintain efficiency and speed of all customs declaration and clearance processes
- Increase speed, security and overall performance of the entire process
- Reduce costs through OnDemand business model

## Integrated Solution for Electronic Customs

BASF selected Porthus.net Customs to manage their import, export and transit declarations on a Belgian scale.

It offers a complete and integrated solution enabling BASF to manage all customs declaration and clearance processes in an effective, electronic way.

Porthus.net Customs integrates the BASF back-end system with the required software to manage electronic customs declarations. All transactions and communication pass the Porthus.net central platform before reaching the relevant customs authorities. Once customs-cleared, the approval message is sent back to BASF via the Porthus.net central platform.

Thanks to the OnDemand setup, permanent compliance is guaranteed. In addition, this business model is predictable and allows efficient planning of costs.

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For more information about the solution used by BASF check

[WWW.PORTHUS.COM](http://WWW.PORTHUS.COM)

or send us a message on

[marketing@porthus.com](mailto:marketing@porthus.com)

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## BASF

### Why Porthus.net Customs?

Porthus.net Customs clearly distinguished itself from competitive solutions.

Key criteria why BASF chose Porthus.net Customs:

- A Belgian Customs solution offering permanent compliance
- Integration of the Porthus solution in the existing BASF environment
- End-to-end monitoring of the full declaration process

### Porthus Services

Apart from the software application Porthus.net Customs, Porthus provides excellent services. The solution is hosted and kept up-to-date at Porthus's data center.

### Products & Services Used

Porthus products and services that were used in this case study:

Porthus Global Trade Management Suite

Professional Services

The solution was implemented by Porthus's Professional Services team and project implementation was coordinated by a designated Project Manager. All Porthus experts use a proven methodology to ensure complete satisfaction with service contracts.

Application

Porthus.net Customs – modules Export, Import and Transit for Belgium

Managed Services

The solution for BASF is hosted and managed at the Porthus data center. With this value-added managed service Porthus monitors, maintains and manages sophisticated and fast-evolving software applications for BASF. BASF also calls on Porthus' Helpdesk services in case of support issues.