



BASF

BASF is a world's leading chemical company – The Chemical Company. With about 97,000 employees, six Verbund sites and close to 330 production sites worldwide BASF serves customers and partners in almost all countries of the world.

In 2008, BASF posted sales of €62.3 billion and income before special items of approximately €6.9 billion. BASF helps customers to be more successful through intelligent system solutions and high-quality products. Through new technologies BASF can tap into additional market opportunities. BASF conducts business in accordance with the principles of sustainable development.

Business Need

BASF's decision to implement an electronic customs solution was mainly driven by the need to:

- Gain permanent compliance with respect to EU requirements for electronic customs document processing
- Maintain efficiency and speed of all customs declaration and clearance processes
- Increase speed, security and overall performance of the entire process
- Reduce costs through On demand business model

Integrated solution for electronic customs

BASF selected Descartes' Porthus.net Customs to manage their import, export and transit declarations on a Belgian scale.

It offers a complete and integrated solution enabling BASF to manage all customs declaration and clearance processes in an effective, electronic way.

Descartes' Porthus.net Customs integrates the BASF back-end system with the required software to manage electronic customs declarations. All transactions and communication pass the Descartes Porthus.net central platform before reaching the relevant customs authorities. Once customs-cleared, the approval message is sent back to BASF via the Descartes Porthus.net central platform.

Thanks to the On demand setup, permanent compliance is guaranteed. In addition, this business model is predictable and allows efficient planning of costs.

WHY DESCARTES PORTHUS.NET CUSTOMS?

Descartes Porthus.net Customs clearly distinguished itself from competitive solutions.

Key criteria why BASF chose Descartes Porthus.net Customs:

- A Belgian Customs solution offering permanent compliance
- Integration of the Descartes solution in the existing BASF environment
- End-to-end monitoring of the full declaration process

DESCARTES SERVICES

Apart from the software application Descartes Porthus.net Customs, Descartes provides excellent services. The solution is hosted and kept up-to-date at Descartes' data center.

PRODUCTS & SERVICES USED

Descartes' products and services that were used in this case study:

Descartes Global Trade Management Suite Professional Services

The solution was implemented by Descartes' Professional Services team and project implementation was coordinated by a designated Project Manager. All Descartes experts use a proven methodology to ensure complete satisfaction with service contracts.

Application

Descartes Porthus.net Customs – modules Export, Import and Transit for Belgium.

Managed Services

The solution for BASF is hosted and managed at the Descartes data center. With this value-added managed service Descartes monitors, maintains and manages sophisticated and fast-evolving software applications for BASF. BASF also calls on Descartes' Helpdesk services in case of support issues.

SUMMARY

Challenge

- Electronic compliance solution that meets EU requirements
- Integration with the BASF ERP environment

Keys to Success

- Seamless integration with SAP
- Efficient Compliance Management
- User Friendly
- Monitoring of the entire declaration process

Benefits

- Immediate and permanent compliance
- Scalable solution (volumes and possible geographical expansion)
- Increased business continuity

THE DESCARTES DIFFERENCE

Descartes is making the world a better place by enabling global organizations with logistics-intensive businesses to save money by improving the productivity and performance of their operations. As a federated global logistics network, Descartes provides global trade and compliance solutions, supply chain execution solutions and mobile resource management solutions for ~6000 customers around the world. Our hosted, transactional and packaged solutions deliver repeatable, measureable results and fast time-to-value.

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